

Non-Discrimination Notice

Discrimination is Against the Law Symphony Care Network complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex including sex characteristics, including intersex traits; pregnancy or related conditions; sexual orientation; gender identity, and sex stereotypes.¹ Symphony Care Network does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

Symphony Care Network:

- Provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats).
- Provides free language assistance services to people whose primary language is not English, which may include:
 - Qualified interpreters
 - Information written in other languages.

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, contact Jill Killey, Compliance Officer.

If you believe that Symphony Care Network has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Jill Killey Compliance Officer, 30150 Telegraph Rd, Suite 167, Bingham Farms, MI 48025, Telephone - 810-919-4415, Fax - 810-775-1029, Jkilley@symphonynetwork.com . You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Jill Killey, Compliance Officer is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building

¹ This language/approach is not required under Section 1557 regulations.

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.